GOVERNMENT OF THE VIRGIN ISLANDS

# BULLETIN

**Tel:** (284)468-2730
**Official Government Website:**
https://gov.vg

# Scheduled CAPS Migration & Temporary Manual Declaration Process

**Release Date:** 19 November, 2025

The Customs Automated Processing System (CAPS) will undergo a scheduled migration beginning Friday, 21st November 2025 at 4:30 PM. During this time, the system will be offline and unavailable to importers and brokers until works are completed and testing is finalized.

System access is expected to resume on Monday, 24th November 2025.

In the interim, all Trader Declarations (TDs) must be submitted manually using the HMC-12-2024 Version 2 Form. For assistance or clarification, please contact the Customs Office at 468-5970 or 468-9692.

We thank you for your cooperation as we work to improve the efficiency and reliability of our systems.

Important Notice on Declaration Submissions: Please note that the current URL used for declaration submissions (https://www.bvicaps.gov.vg/CAPSWeb/Login.jsp) will be discontinued effective Friday, 21st November 2025, the new URL that will be used from Monday 24th November will be https://caps.gov.vg/CAPSWeb/TraderLogin.jsp

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**For Additional Information Contact:**

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**Department of Information and Public Relations**

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## Additional Documents or Media

- public_notice.pdf
- bulletin_scheduled_caps_temporary_declaration_process.pdf