



# Water and Sewerage Department Ministry of Communications & Works Government of the Virgin Islands

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## PUBLIC NOTICE

### CUSTOMER INFORMATION UPDATE

The Water & Sewerage Department wishes to inform the general public that we are currently in the process of updating customer information within our system, to ensure that all records are accurate, complete, and up to date.

As part of this exercise, customers visiting the Department, as well as online customers, will be required to provide and/or verify certain personal information with our Customer Care Services Unit. The information requested may include, but is not limited to:

- Full Name
- Home/Physical Address
- Mailing Address
- Email Address
- Telephone Number(s)
- Social Security Number
- Valid Government-Issued Identification (ID)

Customers may also be asked to present supporting documents for verification purposes. Please be assured that all information collected will be used solely for official departmental records and administrative purposes.

The Department kindly requests the full cooperation of all customers in providing the necessary and accurate information when requested.

For further information or assistance, please contact the Customer Care Services Unit at 468-5834 /5901.

Thank you for your cooperation.

  
Ag. Director, WSD

*“Professional Services Delivered to the Public”*